



Drove Veterinary Hospital Environmental Policy

Drove Veterinary Hospital is a small animal veterinary practice with one hospital and five branch practices, specialising in first opinion care. At Drove Veterinary Hospital, we are committed to excellence and always striving to meet customer expectations in all aspects of clinical care as well as environmental well being and sustainability. We acknowledge that our business has an impact on the environment and as such we are committed to improve our environmental performance in relation to our services and operations.

Our business is strengthened by protecting the health, safety and environment of our employees, our customers and the people of the communities in which we do business.

We have identified the following key areas in which our business has an impact on the environment:

- Consumption of electricity, gas and water.
- Use of volatile halogenated anaesthetic gases.
- Waste production and disposal.
- Use of consumables
- Transport of personnel.
- Procurement and supplies.

The Company, supported by the Directors, Management and sustainability champions, aim to reduce these impacts and improve environmental performance. We will comply with regulations relevant to our organisation as well as environmental regulations according to the EU and environment agency. We will continue to improve our environmental management system through annual reviews and updates, taking into account any changes within legislation, our organisation and other factors.

Whilst working with our staff, customers, suppliers and regulatory bodies to achieve the following objectives:

- Increase cost effectiveness by reducing our consumption of energy and raw materials.
- Reduce waste and carbon emissions both locally and in the wider environment.
- Systemically assess the environmental impact of all aspects of our company.
- Set targets for measurable annual improvements.
- Make our progress available for independent assessment (Investors in the Environment).



We will convey this policy to all of our employees and make certain that they are provided with proper training and direction to increase awareness of environmental matters. We will utilise our sustainability champions to assist us with this.

Naomi strange and Jo Hawthorne has a designated responsibility for the day-to-day implementation of this policy and can be contacted at sustainability@drovevets.co.uk. We will make this policy available to interested parties upon request, including members of the public. We will make a copy available on our website, along with regular updates and what we have achieved so far in our sustainability journey.

L. Hughes

Print: Lyndsay Hughes

Date: 22/11/2021

Position: Small Animal Director